

# Colomko Community Clinic

**NGO Forum for Public Health**

Colomko Community clinic is situated at 8 no's word of Koraibunia village in Amtoli Upazilla. Most of the people of this villages are poor they didn't know what're the duties of FWA and others representative of CC and what're their rights and didn't know the rights claiming process. Thus make people lackadaisical to claim their rights. People were unknown about their responsibilities and development plan. There is no road to go to the community clinic and tube well was inactive. There is no electricity facility and delivery waiting room. Apart from this community clinic management committee werenot activated and they even not aware abouttheir duties, rules and responsibilities they think that only government take initiative to develop on community clinic.As a result people arenot interested to go this clinic.

SPSRG project started work for organizing community people for claiming rights and monitor activities of government service delivery institutions since October 2014. NSS involved in this point and tooksome Initiativeslike; cord yard meeting, consultation meeting with CCMC, orientation and capacity development meeting and workshop etc; for develop awareness forcommunity clinic management committee member and community people also. Union Citizen Forum (UCF) member also took a vital role in this point and implement different Social accountability (SA) tools.

To the continuation of project activities NSS performed a social accountability tools called Social Audit. Social audit basically includethese thingson how the Govt. allocation for community people expended and how more effective utilization can be ensured by checking all documents related to development activities and their expenditures? UCF member, community people and CCMC representative jointly consisted5 member's committee. This committee checks all documents related CC especially; budget, income and expenditure, service quality and satisfaction level of community people. They formed a five member's committee incorporate with UCF member, community people, CCMC member. After forming the committee NSS gave an orientation to community team or citizen forum collect and preservation data for dissemination information and advocacy.. UCF and community group organize a public hearing on this issues with the help of SPSRG team. In this public hearing UP Chairman, member, UCF and

CSO member, community group , Upazilla health officer was present They committed to solve all these findings. UCF member and community group continuously communicate with Chairman and thana health officer about their findings.

As a result, now the total condition of community clinic is changed. The changes are mentioned below

- UP chairman took initiative to repair the road, tube well and electricity.
- Community people appointed women for cleaning purpose.
- CCMC member regularly attended in monthly meeting and check income expediter register, medicine list and staffs maintain duty roster regularly.
- Now a day this community clinic implementing participatory monitoring activities. As an example UCF and community people visits community clinic respectively one by one. They check all elements of CC and give input where needed.
- Public officials and respective of local government institute have become more sensitive in this issues and peoples participation in providing service.
- now a day on an average 60 - 75 people come to this center. Attitude of service providers are more positive.

Courtyard leader Nurbanu bagum sais that “Before we thought, govt institutional support is a kind for us but now we know that it’s our rights and by using this tools we can make more accountable the duty bearer.”