

Rahima Bagum is an idol of Goskhali Union

NGO Forum for Public Health

Gulishakhali Union situated at Amtoli Union beside Paira River. Population of this union is 31,500. Most of the people of this village are poor and illiterate. After Sidr people get assistance/ relief from different NGOs, organizations and govt officials, as a result community people have lack of knowledge regarding the rights and rights claiming process.

To that end, Sensitizing The Pro-Poor Service Promotion Securing Rights and Governance (SPSRG) project implemented by Nazrul Smriti Sangsad (NSS), supported by NGO Forum for Public Health & Manusher Jonno Foundation (MJF) started implementing their activity at field level. Since October 2014, SPSRG project took initiatives like; information dissemination, organized people to claim and raise their voice for their rights and develop awareness into the community. Project formed Union Citizen Forum (UCF) with the combination of 20 people of different occupations.

Rahima begum, 30 years old have one boy and one daughter lived at Gosskhali village in Gulishakhali Union. She is an active member of UCF. Before joining UCF. she thought that;

- People can't monitor Govt. institutions activities.
- Govt. officials are the King of their locality.
- Govt. officials are not bound to provide them information. They are not accountable to people.
- Govt. are responsible to identify and solve the problem and develop the service quality of Govt institutions.

In this journey with SPSRG project she attended different orientation and meeting. She accentuated her knowing about rights and responsibility by attending cord yard meeting regularly. Apart from this she did some social work, visited school and community clinic regularly, maintain regular communication with Union Porishad and sub assistant agriculture officer. She inspired people to send their child in school. Due to financial crisis family member of Amina stopped her study and try to send her other place for work. But Rahima Begume motivated Amina's family to continue her study by showing the benefit of education. Side by side she informed head teacher about this to take initiative the stop dropout. Finally, head master gave word to bear all education expenses of Amina. To see her responsiveness community people select her as a Parents teachers association (PTA) member.

Apart from this, she regularly visited the Goeskhali Community clinic and tried to identify the shortcoming of its service. She found the shortage of medicine, there is no medicine chart in this clinic, surrounding environment of clinic was dirty, the infrastructure of the road was too bad and need to be filled up through soil. She communicates with Chairman to solve the problem. UP Chairman promised to solve the problem| To see her sincerity

Community people and CHCP also recommended her to be a part of CCMC. Consequently, SPSRG project took a decision to perform a Social Accountability tools called Social Audit. UCF member, community people and CCMC representative jointly consist 5 member's committee. This committee checked all documents related CC especially; budget, income and expenditure, service quality and satisfaction level of community people. UCF and community group organized a public hearing on this issues with the help of SPSRG team. She took a vital role in this event as an UCF member.

Now a day's Rahima begum realize and disseminate the following idea within the community:

- There is no alternative to change their life or solve their problem without own inspiration.
- It will be fine if service provider and service receiver jointly identify the problem, based on this problem take a plan, select implementation strategy and evaluation and analysis process to solve this problem.
- Community people can arrange money and manage the other activity if they require.
- Community clinics and schools are our own institutions and community people can monitor the total activities of its.